

NECs survey

Two years of the new Europass

NECs Meeting in Bratislava
29-30 September 2022

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“

Thank you very much!

31 replies received

”

Portugal, Malta, Germany, France, Slovenia, Slovak Republic, Ireland,
Romania, Italy, Hungary, Lithuania, Croatia, Turkey, Norway, Iceland,
Serbia, Spain, Greece, Latvia, Finland, Luxembourg, Sweden, Czechia,
Poland, Belgium, Estonia, Austria, Cyprus, North Macedonia



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NECs survey

Two years of the new Europass – State of the Europass network

Objectives:

- Europass Community building – get to know NECs working methods, communication channels, events, etc.
- Reflect on our ways of collaborating, sharing of knowledge and good practices
- Identify areas in need of support



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21 thematic sections

[EU survey intro]

[About your National Europass Centre (NEC)]

[Europass knowledge]

[Tasks and obligations]

[Audiences]

[Stakeholder outreach]

[National coordination and collaboration with other EU funded networks]

[Translations]

[The Europass Community]

[Coordination within the Europass Community]

[Trainings within the Europass Community]

[Meetings within the Europass Community]

[Best practice sharing and coordination platforms in the Europass Community]

[Visibility and promotion channels]

[National Europass web page]

[Communication and promotional materials]

[Reusing communication materials produced by the Commission]

[User support]

[Promotional events]

[Education, training, validation and (career) guidance events]

[Stakeholder events]

Issuing Europass documents (Europass Mobility, Certificate Supplement, Diploma Supplement)

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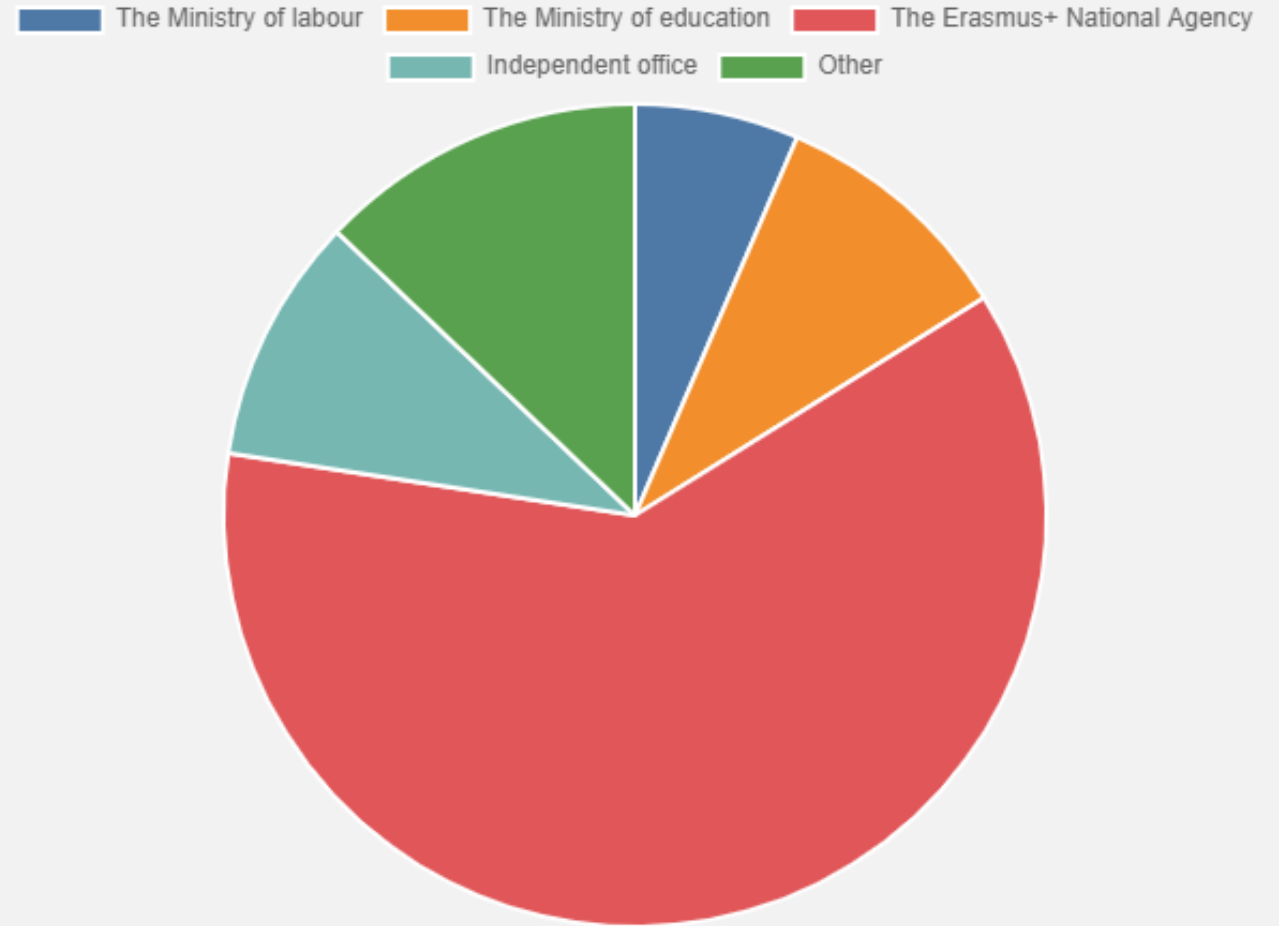


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About your National Europass Centre

- Average 1 full-time and 3 part-time employees
- Varied professional background
- 58% members of Europass Advisory Group
- Most NECs part of Erasmus+ National Agency
- Most NECs do not employ recent graduates
- Close collaboration with other Networks and sharing of resources and staff

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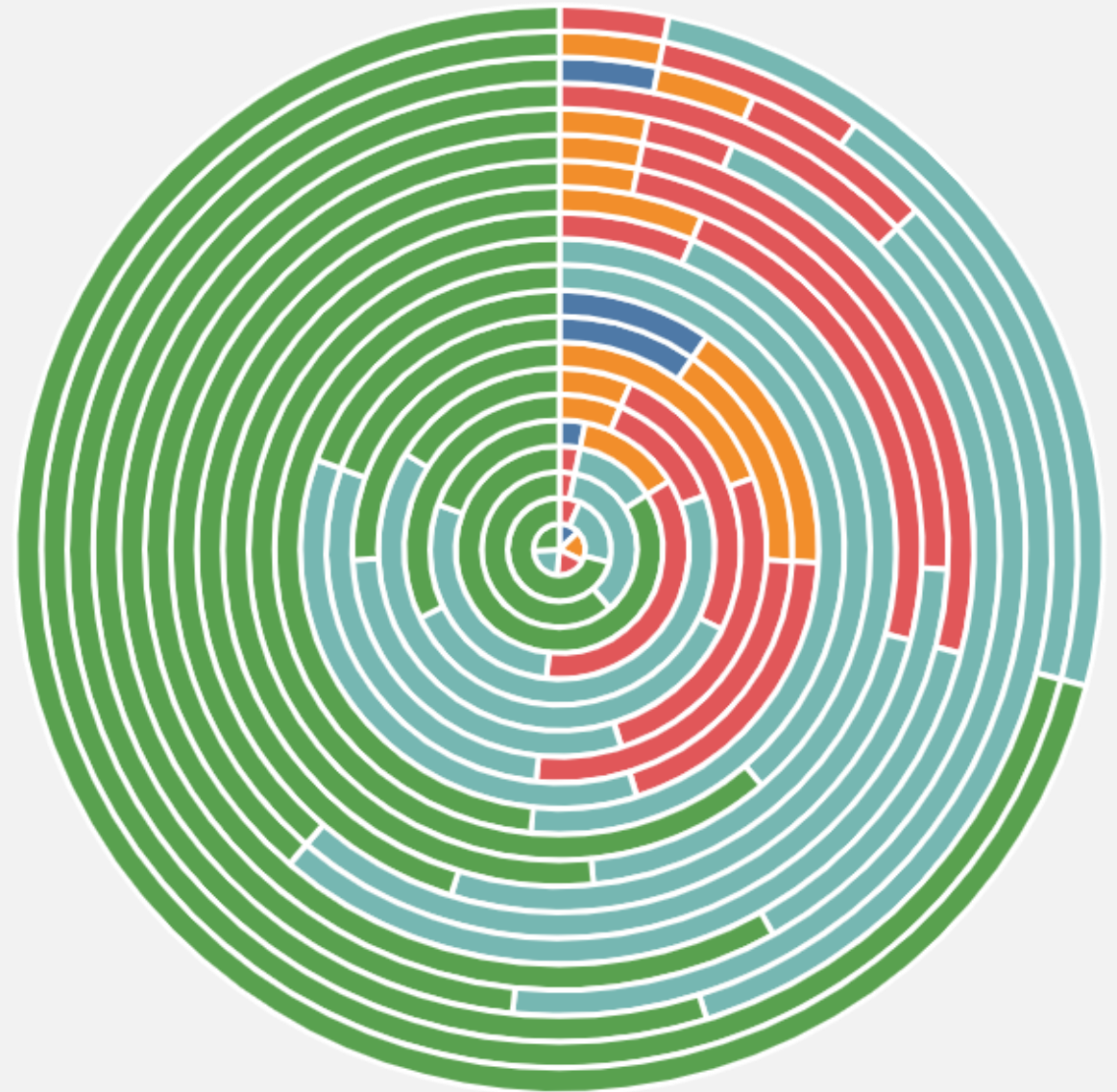
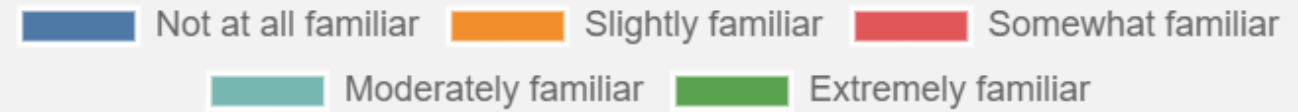


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Europass knowledge

- Most familiar
 - Europass documents
 - Profile editor
 - CV editor
 - My library
- Least familiar with:
 - ESCO
 - QDR
 - Find a course and job
 - Courses and job recommender systems
 - EURES in Europass

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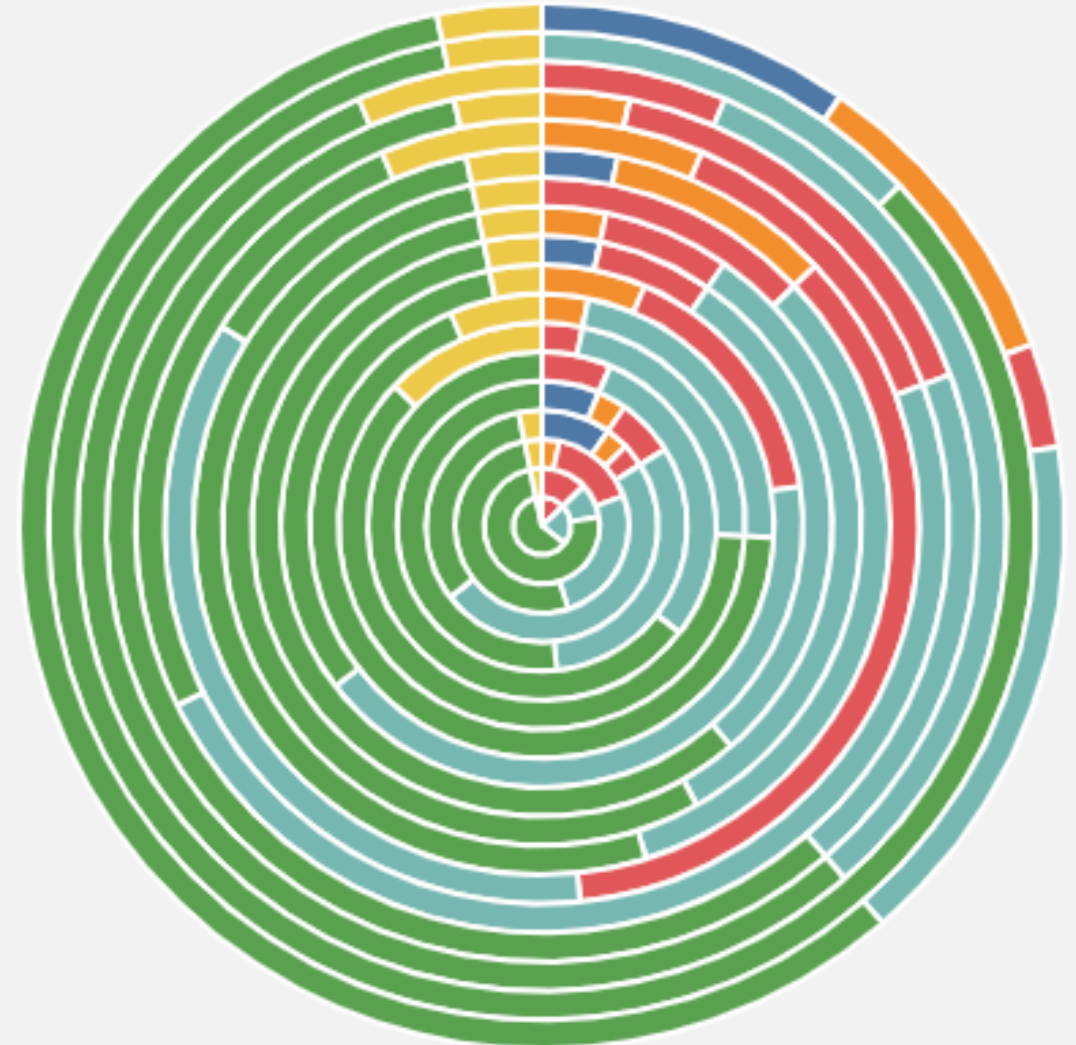
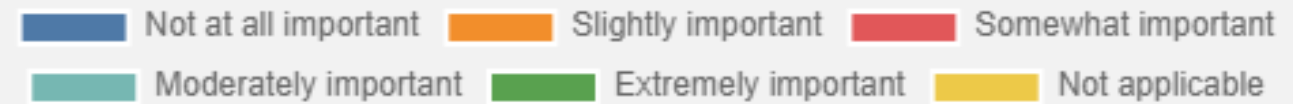


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Tasks and obligations

- **Mostly relevant**
 - Dissemination of Europass information at national level
 - Attending meetings organized by the Commission
 - Organizing Europass related events
 - Issuing Europass documents
 - Producing Europass communication materials
- **Less relevant:**
 - NEC Working Groups and Clusters
 - Translation
 - User testing
 - User support

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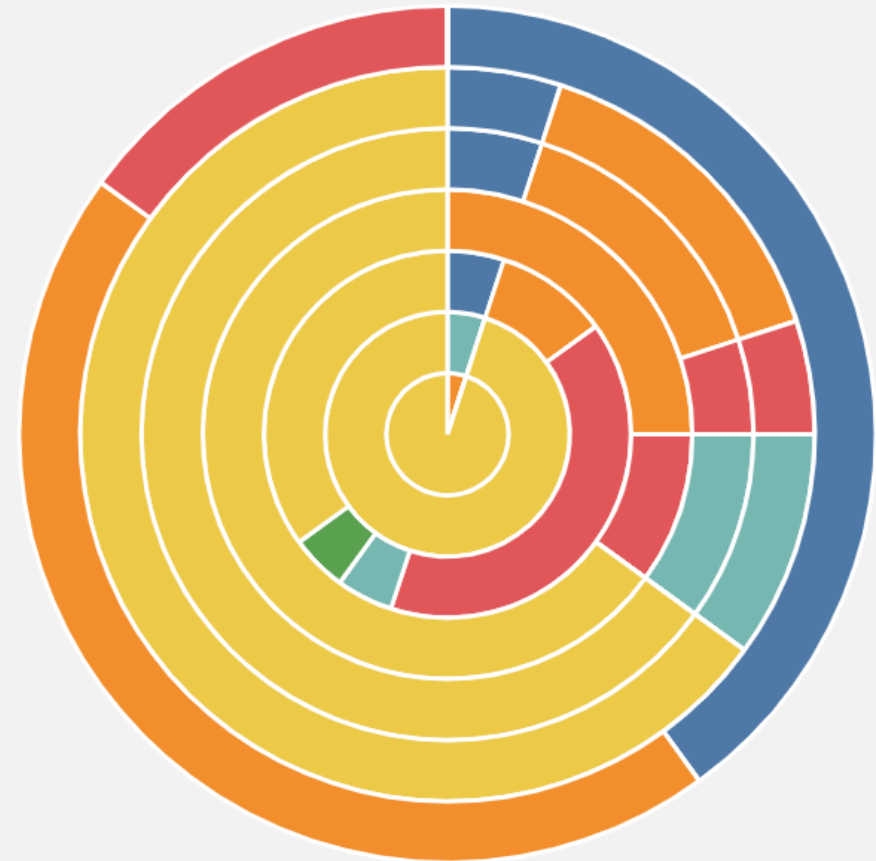
Social media

- NEC social media channels:
 - Own channels - 64.52 %
 - Shared channels - 29.03 %
 - Do not have channels - 6.45 %
- Social media promotion mostly focused on Facebook;
- Paid promotions :
 - Monthly - 6.45 %
 - For important campaigns - 35.48 %
 - Yearly - 5.81 %
 - No at all - 32.26 %

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Which national channels do you manage (exclusively for Europass) and how regularly do you post content?

Very Frequently Frequently Occasionally Rarely Very Rarely
Not applicable



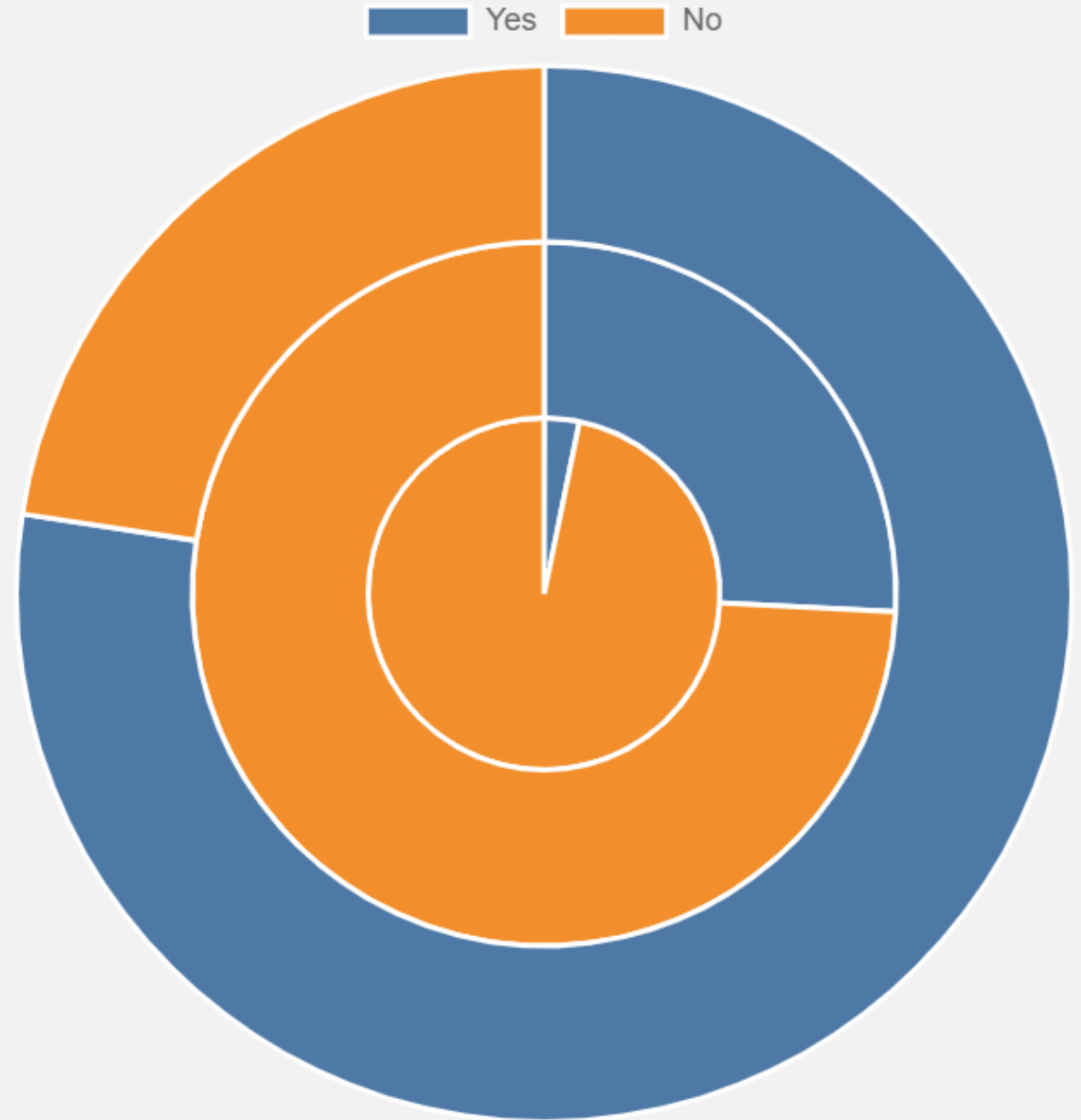


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Registry of Europass documents

- Europass Mobility
 - Yes - 77.42 %
- Certificate Supplement:
 - No - 74.19 %
- Diploma Supplement:
 - No - 96.77 %

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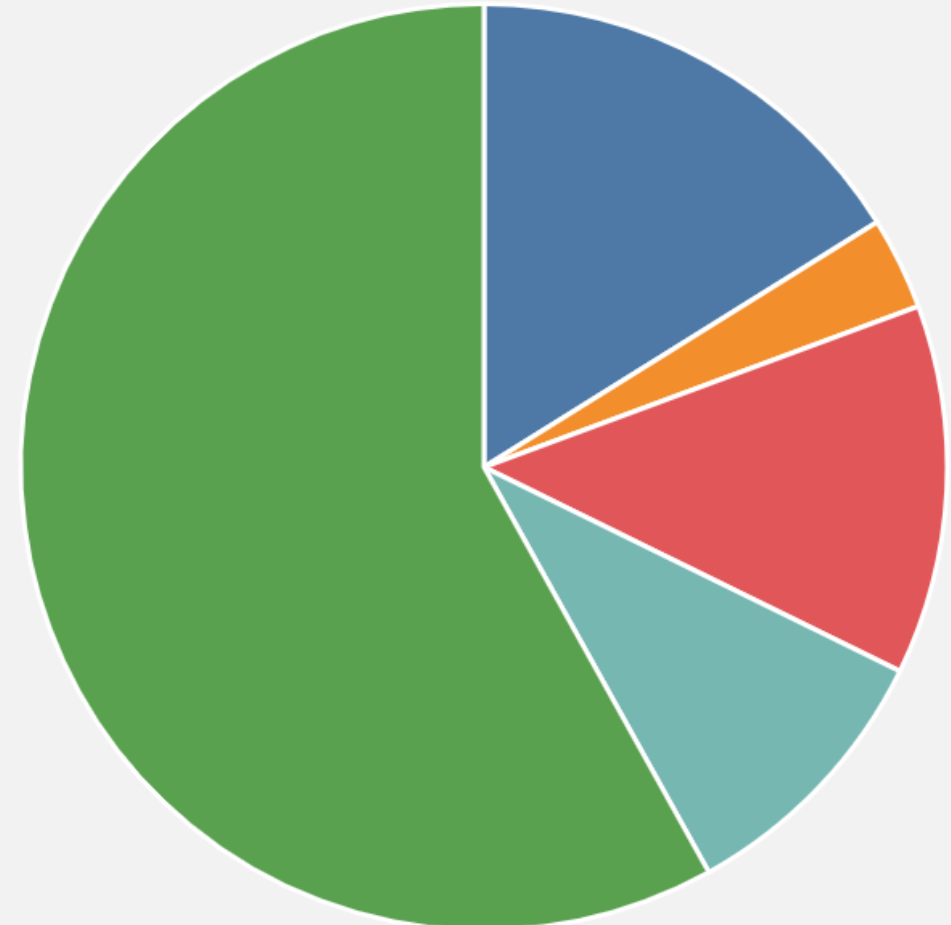
Interesting remarks

- Part of the NEC:
 - 58.06 % - More than 5 years
 - 19,36 % - 6-12 months
- Most NECs provide direct user support 90.32% mostly via email or phone;
- The Commission's editable communication materials are used by most NECs - 87.10%
- Communication materials are equally produced in-house and using external contractor
- 32.26% of NECs never shared best practices or communication materials on the Wiki
- 67.74% of NECs believe there should be an overarching six months agenda for the meetings

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For how long have you been a member of the Europass community?

Less than 6 months 6-12 months Between 1 and 3 years
Between 3 and 5 years More than 5 years





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Final survey results
will be presented in
the upcoming NECs
online webinars

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Thank You!